



NATIONAL SECURITY AGENCY  
CENTRAL SECURITY SERVICE  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 75059  
21 October 2013

Ms. Heather Akers-Healy  
c/o MuckRock News, DEPT MR 6856  
P.O. Box 55819  
Boston, MA 02205-5819

Dear Ms. Akers-Healy:

This responds to your Freedom of Information Act (FOIA) request submitted via the Internet on 25 September 2013, which was received by this office on 26 September 2013, for "copies of contracts with Nice Systems and related services over the past 5 years. If retrieving the contracts themselves is too burdensome please provide a list of contracts." Your request has been assigned Case Number 75059. For the purpose of fee assessment, you have been placed into the "all other" category for this request. As such, you are allowed 2 hours of search and 100 pages of duplication at no cost to you. There are no assessable fees for this request; therefore, we did not address your request for a fee waiver.

Your request has been processed under the provisions of the FOIA. Based on the keyword you have provided ("Nice Systems"), a thorough search of our acquisition files was conducted, but no records responsive to your request were located. Information pertaining to contract and acquisition data is not typically stored or retrievable using keywords or "technology and related services" information. Furthermore, there are many instances when contract information is not retrievable by company name alone; some companies may have several locations, or there may be a number variations of the same name based on a name or keyword. DoD Regulation 5400.7-R states that the requester must provide a description of the desired record (i.e. company name with address or contract number, service/award dates, etc.) so that the Government is able to locate the record with a reasonable amount of effort.

The Initial Denial Authority for NSA information is the Associate Director for Policy and Records, David J. Sherman. The fact that we were unable to locate records responsive to your request may be considered by you as an adverse determination, and you are hereby advised of this Agency's appeal

procedures. Any person notified of an adverse determination may file an appeal to the NSA/CSS Freedom of Information Act Appeal Authority. The appeal must be postmarked no later than 60 calendar days after the date of the initial denial letter. The appeal shall be in writing addressed to the NSA/CSS FOIA Appeal Authority (DJ4), National Security Agency, 9800 Savage Road STE 6248, Fort George G. Meade, MD 20755-6248. To aid in processing the appeal, it should reference the inability of the Agency to locate the records you seek, in sufficient detail and particularity, and the grounds upon which you believe this Agency maintains such records. The NSA/CSS FOIA Appeal Authority will endeavor to respond to the appeal within 20 working days after receipt, absent unusual circumstances.

Sincerely,

A handwritten signature in black ink, appearing to read "Pamela N. Phillips", written in a cursive style.

PAMELA N. PHILLIPS  
Chief  
FOIA/PA Office